

<b>GOAL</b>	<b>OUTCOME</b>	<b>OBJECTIVE</b>	<b>STRATEGIES</b>
<p>1. To strengthen the St. Charles County public health system and the State and County public health network as a whole.</p>	<p>1. Agency accredited by December 31, 2004.</p>	<p>1. To complete Agency accreditation process by December 31, 2004.</p>	<p>2. At least 2 supervisors to complete Public Health Leadership training by January 1, 2002.</p> <p>3. Set up computerized inservice tracking system for recording training of employees by July 1999. <b>(Rick)</b></p> <p>4. <i>Request 25% increase in training funds by January 1999. (complete)</i></p> <p>5. Increase from 0 to 3 supervisors who have attended and use Missouri Department of Health principles on evidence-based decision making by July 1999. <b>(pending offering by state)</b></p> <p>6. Coordinate with Missouri Department of Health and/or County Personnel to provide training to increase employees trained in diversity issues from 0 to 15 by January 1, 2000. <b>(pending offering)</b></p>
	<p>2. Well established policies and procedures have led to increased client satisfaction and fiscal responsibility by December 31, 2000.</p>	<p>1. To establish policies and procedures to increase client satisfaction and fiscal responsibility by December 31, 2000.</p>	<p>2. <i>Develop computerized cost account system by July 1998. (complete)</i></p> <p>3. Begin regularly scheduled staff meeting with Supervisors with agenda item for fiscal issues by December 31, 1998. <b>(1<sup>st</sup> scheduled for July 1999)</b></p> <p>4. Adapt and implement customer service model being developed by MDOH by the year 2001.</p> <p>5. <i>Hire a fiscal officer by May 1, 1998. (complete)</i></p>
	<p>3. A more competent public health staff by January 1, 2000.</p>	<p>1. To create an increasingly competent public health workforce by January 1, 2000.</p>	<p>1. Train 2 nurses and 3 Sanitariums by attendance at Principles of Epidemiology course by December 31, 1999.</p> <p>2. <i>Train 2 additional nurses in basic Tuberculosis control activities by attendance at courses offered by American Lung Association, Center for Disease Control, or Missouri Department of Health by December 31, 1999. (Training completed 1998 – a continuing strategy.)</i></p> <p>3. <i>Provide continuing professional education for nurses and sanitarians and nutritionists in cooperation with the Continuing Education Unit (CEU) committee. (CEU's have been earned, a continuing strategy)</i></p> <p>4. Increase by 10% the number of staff who have received training in core public health functions by December 31, 1999. <b>(Nancy to schedule)</b></p>

<b>GOAL</b>	<b>OUTCOME</b>	<b>OBJECTIVE</b>	<b>STRATEGIES</b>
<p>(Continued)</p> <p>1. To strengthen the St. Charles County public health system and the State and County public health network as a whole.</p>	<p>4. A more highly trained and increasingly competent environmental health workforce in St. Charles County by April 30, 2000</p>	<p>1. To increase the number of environmental health professionals eligible for professional certification from one in 1998 to two by April, 2000, and three by April, 2001.</p>	<p>1. Provide access to self-study materials for environmental certification by October 31, 1998. <b>(in progress)</b></p> <p>2. Participate in district office in-service sessions which cover core elements for environmental health programs as they are scheduled. <b>(in progress)</b></p> <p>3. Encourage attendance at appropriate environmental health professional seminars and training classes at least annually. <b>(budgeted for FY 1999)</b></p>
	<p>5. Completed research and examination of the need and priority for a Household Hazardous Waste (HHW) collection and facility for St. Charles County by December 31, 1998</p>	<p>1. To assess the need and priority for HHW collection and facility.</p>	<p>2. <i>Research current state regulations that apply by June 30, 1998. (complete)</i></p> <p>3. <i>Research number of staff needed and training required by July 30, 1998. (complete)</i></p> <p>4. <i>Investigate required OSHA regulations by August 30, 1998. (complete)</i></p> <p>5. <i>Estimate possible range of disposal costs by October 30, 1998. (complete)</i></p> <p>6. <i>Work on a regional level with focus on St. Louis as an ongoing means of collaborating on a community wide, regional basis. (in progress – ongoing)</i></p>
	<p>7. <i>An organized and activated new Division of Environmental Services for St. Charles County by December 31, 1998. (complete)</i></p>	<p>1. <i>To evaluate current environmental programs and document performance of those programs by September 30, 1998. (complete)</i></p> <p>2. <i>To develop recommendations regarding revisions of existing programs for the Division of Environmental Services by December 31, 1998. (complete)</i></p>	<p>1. <i>Meeting with employees of existing programs, as a group and individually to collect information by July 30, 1998. (complete)</i></p> <p>2. <i>Compare program performance with any existing objectives by October 30, 1998. (complete)</i></p> <p>3. <i>Make recommendations regarding current program status and recommendations for future operations by December 31, 1998 (complete)</i></p> <p>1. <i>Talk to individuals in the community on environmental issues by October 31, 1998. (complete)</i></p> <p>2. <i>Research County Year 2010 plan past study recommendations and plans on waste and other issues, and rank by importance by August 31, 1998. (complete)</i></p> <p>3. <i>Write a final report on current and future initiatives by December 31, 1998. (complete)</i></p>

<b>GOAL</b>	<b>OUTCOME</b>	<b>OBJECTIVE</b>	<b>STRATEGIES</b>
<p>(Continued)</p> <p>1. To strengthen the St. Charles County public health system and the State and County public health network as a whole.</p>	<p>8. Resolve issues of participation in an operational solid waste region by continuing dialogue with MDNR and surrounding counties.</p>		
<p>2. To maintain and expand existing community based partnerships as well as cooperative efforts outside St. Charles County.</p>	<p>9. Recycle center revenue increased by January 1, 2000.</p>	<p>1. To divert 15% more items from the waste stream by increasing the tons of recycled material annually from 745 to 930 by January 1, 2000.</p>	<p>1. Prepare site to accept income producing recyclable material by January 1, 2000.</p> <p>2. Initiate an aluminum buy back center at site by December 30, 1999.</p> <p>3. Investigate cardboard baler options by April 1, 1999.</p>
	<p>1. An increased level of community networking and higher immunization rates for 2 year olds as measured by a retrospective study by the year 2000.</p>	<p>1. To increase immunization rates by 10% for 2 year olds as measured by a retrospective study by the year 2000.</p>	<p>1. Increase participation in Healthy Communities 2000 Immunization Task Force by December 31, 1998. <b>(in progress)</b></p> <p>2. Increase public awareness of immunization rates for the County. <b>(pending state data)</b></p> <p>3. <i>Approach nurses, health educators, hospitals, and HMO representatives to increase immunization activities by December 31, 1999. (complete 1998 – ongoing strategy in 1999)</i></p> <p>4. <i>Maintain a continuing relationship with the agency that receives Head Start funding (YIN) so we can reach families with younger siblings of students in the Head Start program. (ongoing)</i></p> <p>5. <i>Immunization education in school health classes and staff inservices. (ongoing)</i></p> <p>6. <i>Establish a program to provide immunization status review and consultation to day care centers and Head Start programs by December 31, 1998. (complete)</i></p>

<b>GOAL</b>	<b>OUTCOME</b>	<b>OBJECTIVE</b>	<b>STRATEGIES</b>
<p>(Continued)</p> <p>2. To maintain and expand existing community based partnerships as well as cooperative efforts outside St. Charles County.</p>	<p>2. An increased number of contacts with managed care organizations and physicians to promote partnerships for disease reporting from 0 to 10 by December 31, 1998.</p>	<p>1. To increase number of contacts with managed care organizations and physicians to promote partnerships for disease reporting from 0 to 10 by December 31, 1998.</p> <p>2. To increase appropriate contacts which will lead to an increase in the number of children who receive screenings for developmental problems by July 2000.</p>	<p>1. Contact 75% of new physicians in County to give information on the local Department of Health services and the proper address for disease reporting. <b>(in progress – ongoing strategy)</b></p> <p>2. Contact the five managed care organizations that provide MC+ Services. <b>(in progress)</b></p> <p>3. Develop new working relationships with new CD reporters on an ongoing basis.</p> <p>1. Investigate partnership with Volunteers in Medicine to provide Denver Developmental Screening tests (DDST) by December 31, 1998. <b>(not possible – complete)</b></p> <p>2. Investigate partnership with Head Start to reach students and siblings by July 31, 1999. <b>(complete)</b></p> <p>3. Provide two annual presentations to promote participation in Parents as Teachers program and encourage regular checkups at their physician.</p>
	<p>3. A continuing countywide Healthy Communities 2000 health coalition flourishing because of widespread community involvement and nurtured by regular support from the St. Charles County Department of Community Health and the Environment and the three hospitals located in the county; BJC St. Peters, St. Joseph's (St. Charles and West) and Doctor's Hospital – Wentzville.</p>	<p>1. To increase support of the HC2000 Coalition by providing list management, broadcast fax, telephone, and other miscellaneous clerical support by September 1, 1998.</p> <p>2. To begin providing data on trends and outbreaks and any other relevant information in order to support coalition and other activities, and for measuring the long term effectiveness of various programs and approaches by December 31, 1999.</p>	<p>1. Identify areas of need for assistance that can be performed by the Department of Community Health by June 1, 1998.</p> <p>2. Identify possible new ways to provide staff support to these identified areas by July 1, 1998.</p> <p>1. Identify key indicators to be tracked, the source of the data, and how to get periodic updates by September 3, 1998. <b>(pending state system)</b></p> <p>2. Identify disease information to be tracked and the level of detail needed by September 30, 1998. <b>(pending state system)</b></p> <p>3. Develop a readable and attractive format and begin regular reporting and publishing with distribution to all interested parties, monthly, quarterly, or annually depending on disease or indicator by September 30, 1999 or earlier.</p>

<b>GOAL</b>	<b>OUTCOME</b>	<b>OBJECTIVE</b>	<b>STRATEGIES</b>
<p>3. To decrease illness, injury, disability and premature death.</p>	<p>1. An improved level of healthy behaviors and better lifestyle habits leading to reduced health risks by July 31, 2003.</p>	<p>1. To reduce cigarette smoking prevalence from 34% to less than 29% in the St. Charles County WIC program by December 31, 2000.</p> <p>2. To increase above the 21% Missouri State average daily intake rate to 25% of those St. Charles County WIC clients whose daily intake of fruits and vegetables is 5 or more servings by December 31, 2000.</p> <p>3. To decrease the number of children on the St. Charles County WIC program whose weight for height is above the 90<sup>th</sup> percentile to at least 16% (from 20%) by December 31, 2000.</p>	<p>1. Provide substance abuse class once a year for WIC clients through the year 2000.</p> <p>2. Send memo to physicians and school nurses about the increased rate of tobacco use by WIC clients and the increased rate of low birth weight babies.</p> <p>3. Provide in-service training to WIC staff on smoking abuse and health hazards by December 31, 1998.</p> <p>4. Use WIC semi-annual Management Assessment to measure results.</p> <p>1. <i>Provide nutrition session to all WIC clients concerning eating 5 or more servings of fruits and vegetables a day during National Nutrition Month in the years of 1999 and 2000 and follow up each year with a survey. (ongoing strategy)</i></p> <p>2. Provide an annual class (1998, 1999, 2000) on vegetables for WIC kids.</p> <p>3. Acquire two new computer systems for nutrition staff to utilize for inputting and tracing data. <b>(in progress using county budget and working with Larry Feeling with state).</b></p> <p>1. <i>Nutritionist will provide individual one on one nutrition counseling to mothers of children that have weight for height above the 90<sup>th</sup> percentile. (ongoing strategy)</i></p> <p>2. Provide a yearly class (1998, 1999, 2000) on vegetables for WIC kids. <b>(in progress)</b></p> <p>3. Provide a yearly class (1998, 1999, 2000) on milk group and the importance of calcium for WIC clients. <b>(in progress)</b></p> <p>4. Acquire one new computer for clerical staff to utilize for inputting data.</p> <p>5. Use WIC semi annual Management Assessment to measure results.</p>

<b>GOAL</b>	<b>OUTCOME</b>	<b>OBJECTIVE</b>	<b>STRATEGIES</b>
(Continued) 3. To decrease illness, injury, disability and premature death.		4. To decrease the adolescent high school student current smoking prevalence rate in St. Charles County to at least equal the Missouri state average decrease by July 31, 2003.	1. <i>Work with Healthy Communities 2000, Tobacco Task Force, and others to develop tobacco control strategies and interventions targeted at youth by December 31, 2000. (ongoing strategy)</i> 2. Investigate forming contracts with incorporated segments of St. Charles County for tobacco sale to minors ordinance enforcement. 3. Provide classroom education to discourage use of tobacco products to elementary through high school youth in St. Charles County.
	2. More healthy babies especially among St. Charles County minority residents and those with low to moderate incomes.	1. To reduce incidence of low birth weight infants to at least 6% in the St. Charles County WIC program by December 31, 2000. (Currently 8% using WIC semi-annual management assessment 7/4/97 – 12/31/97).  2. To increase the proportion of infants who are breastfed in their early infancy to at least 45% (currently 33%) in the St. Charles County WIC program by December 2000.	1. <i>Promote abstinence from the use of harmful substances during pregnancy by providing group and individual education sessions. (ongoing strategy)</i> 2. Send memo to physicians and school nurses about the correlation between the increased rate of tobacco use and the rate of low birth weight babies by December 31, 1998. 3. <i>Provide in-service to WIC staff on smoking abuse and health hazards by December 31, 1998. (complete July 28, 1998)</i> 4. Acquire two new computer systems by December 31, 2000 for nursing staff to utilize for inputting and tracking data. 5. Use WIC semi-annual Management Assessment to measure results. <b>(in progress – graph over time)</b>

<b>GOAL</b>	<b>OUTCOME</b>	<b>OBJECTIVE</b>	<b>STRATEGIES</b>
<p>(Continued)</p> <p>3. To decrease illness, injury, disability and premature death.</p>		<p>3. To increase the proportion of infants who began breastfeeding that are breastfed for at least 6 months to a rate of 60% (currently 50%) in the St. Charles County WIC program by December 31, 2000.</p>	<ol style="list-style-type: none"> <li>1. Lesson plans will be used that contain a series of 2 breastfeeding classes for WIC participants to attend.</li> <li>2. <i>Breastfeeding posters will be displayed prominently in the nurses' labs, nutrition offices and waiting area. (complete)</i></li> <li>3. <i>Office space will be provided at the St. Charles County Health Department for La Leche League to hold a breastfeeding support group on a weekly basis.(complete)</i></li> <li>4. Train and certify at least 1 staff member as a Lactation Consultant by December 31, 1999. <b>(researching practicality)</b></li> <li>5. Use WIC Semiannual Management Assessment and Breastfeeding Summary to measure results. <b>(graph as received)</b></li> </ol>
	<p>3. Expanded public health activities within St. Charles County communities by December 31, 2000.</p>	<ol style="list-style-type: none"> <li>1. To increase radon testing and mitigation of houses in St. Charles County by 10% by December 31, 1999.</li> <li>2. To increase the number of sites assessed for environmental lead hazards by 2% each year through December, 2003.</li> </ol>	<ol style="list-style-type: none"> <li>1. Develop a plan to distribute free radon detectors provided by Missouri Department of Health and others by December 31, 1998. <b>(in progress)</b></li> <li>2. Obtain and utilize radon test results from MDOH and distribute mitigation information provided by MDOH and US EPA by December 31, 1999. <b>(in progress)</b></li> <li>3. <i>Offer free radon kits to county by September 30, 1998. (complete)</i></li> <li>1. <i>Determine a baseline number of children in St. Charles County tested for blood lead that exceeds a level of 15 ug/dl by June 30, 1999. (complete)</i></li> <li>2. <i>Collect and maintain complete environmental assessment data based on MDOH guidelines by June 30, 2000. (ongoing strategy)</i></li> <li>3. <i>Insure that environmental staff receives necessary refresher course training to maintain required Lead Inspector license from MDOH every two years. (complete – ongoing strategy)</i></li> <li>4. <i>Annually investigate potential funding sources to acquire one X-ray fluorescence unit by December 31, 2003, based on previous year's lead inspection experience. (ongoing strategy)</i></li> </ol>

<b>GOAL</b>	<b>OUTCOME</b>	<b>OBJECTIVE</b>	<b>STRATEGIES</b>
<p>(Continued)</p> <p>3. To decrease illness, injury, disability and premature death.</p>		<p>3. To reduce by 5% the number of existing private water supplies that are improperly constructed, maintained or unsafe by June 30, 2003.</p> <p>4. To increase immunizations of children up to age 19 for Hepatitis B by 25% by July 31, 1999.</p> <p>5. To increase networking with school nurses communicable disease coordinators and infection control nurses within the county and with other public health agencies.</p>	<p>1 Adopt MDOH standards for construction, maintenance and operations of private water supplies as they become available from state office. <b>(state work in progress)</b></p> <p>2 Develop a computerized database of private water supplies by July 30, 2000.</p> <p>3 Create a public education campaign to promote routine testing of private water supplies by July 1999. <b>(in planning stage)</b></p> <p>4 Develop a budget and personnel plan to provide testing and inspection of private water supplies by December 31, 2001.</p> <p>1. <i>Talk to current clients during immunization visits. (complete – ongoing strategy)</i></p> <p>2. <i>Place articles in local newspapers including the Journal and Post by June 30, 1999. (complete)</i></p> <p>3. <i>Inform public through school nurses of the availability of immunizations. (in progress)</i></p> <p>4. <i>Continue late evening clinics on a monthly or bimonthly basis according to demand. (complete – ongoing strategy)</i></p> <p>5. <i>Coordinate Hepatitis B immunizations with schools in St. Charles County to comply with pending changes in state rules for Hepatitis B by 31 August 99. (complete – ongoing strategy)</i></p> <p>1. <i>Establish procedure to notify other professionals of satellite educational presentations available at the Health Department (complete – ongoing strategy)</i></p> <p>2. <i>Prepare quarterly newsletters on an annual basis for school nurses. (complete – ongoing)</i></p>

<b>GOAL</b>	<b>OUTCOME</b>	<b>OBJECTIVE</b>	<b>STRATEGIES</b>
<p>(Continued)</p> <p>3. To decrease illness, injury, disability and premature death.</p>	<p>4. A reduced incidence of Sexually Transmitted Diseases (STDs) by 5% by December 31, 1999.</p>	<ol style="list-style-type: none"> <li>1. To increase the number of high risk teens who are tested for gonorrhea and chlamydia from 829 in 1995 to 925 in July 2000. (Complications may include salpingitis with risk of infertility, ectopic pregnancy, or chronic pelvic pain.</li> <li>2. To decrease the number of positive chlamydia from 3.5% in 1995 to 2% by July 2000.</li> <li>3. Increase the number of school districts offering abstinence training from 0 to 1 by the year 2000.</li> <li>4. To increase by 5% the number of clients (regardless of age) tested for STDs through the STD clinic by June 1, 2000.</li> </ol>	<ol style="list-style-type: none"> <li>1. <i>By October 1998, will have researched additional resources for chlamydia testing of clients who do not meet the guidelines of the Missouri Infertility Prevention Project. (complete – ongoing)</i></li> <li>2. Contact by mail 100 family planning and private providers to encourage testing, treatment and reporting of chlamydial and gonorrheal infections by June 30, 1999.</li> </ol> <ol style="list-style-type: none"> <li>1. <i>Increase awareness of STDs and their consequences by increasing educational presentations by 50%. (complete)</i></li> <li>2. <i>100% of family planning clients will be consulted regarding advisability and availability of regular screenings for early detection. (ongoing strategy)</i></li> </ol> <ol style="list-style-type: none"> <li>1. Contact all 5 school districts regarding available programs by December 31, 1999. <b>(in progress)</b></li> <li>2. <i>Obtain 3 different sample programs that could be adopted by December 31, 1999. (complete)</i></li> <li>3. Participation in teen pregnancy task force by December 31, 1999.</li> </ol> <ol style="list-style-type: none"> <li>1. Decrease the incidence of all STDs in County residents by 5% through confidential testing and treatment by June 2000.</li> </ol>

<b>GOAL</b>	<b>OUTCOME</b>	<b>OBJECTIVE</b>	<b>STRATEGIES</b>
<p>4. To improve access to affordable, quality health care services.</p>	<p>1. There will be a 10% increase in capacity to serve all at-risk and targeted populations for family planning and STD services by January 1, 2000.</p>	<p>1. To increase the number of clients receiving family planning services from 1,229 in 1997 to 1,500 in 1998.</p> <p>2. To annually reduce the number of unintended pregnancies in St. Charles County by 5%.</p> <p>3. To decrease by 5% the number of cases of sexually transmitted diseases (STDs) in St. Charles County ( Syphilis, Gonorrhea, Genital Herpes, HIV, Hepatitis B, Chlamydia, Genital Warts) by December 31, 2000.</p>	<p>1. Maintain funding for family planning services, including provision of Depo Provera through 2002. <b>(in progress)</b></p> <p>2. Analyze preconception-counseling data to identify trends in age, race and location of clients accessing the service by December 31, 1999.</p> <p>3. Develop informational pamphlets and written articles regarding services provided and the availability of a sliding scale fee for those above 100% poverty level by October 31, 1998. Continue to advertise in the Yellow pages. <b>(in progress)</b></p> <p>4. A new Wentzville clinic site will be investigated for clients living in the western parts of the County by mid-1999.</p> <p>5. <i>Expand clinic services at Wentzville site to include STDs by December 31, 1998. (complete)</i></p> <p>1. Increase by 5% the number of family planning visits of high risk clients less than 18 years old, (by increased advertising and school based information programs), thereby decreasing the number of unintended pregnancies by March 31, 2000.</p> <p>2. <i>Provide education to 100% of clients regarding effective methods of birth control, their effectiveness rates and the advantages and disadvantages of each method. (ongoing strategy)</i></p> <p>3. <i>Insure that all family planning clients will leave with some form of contraceptive method that will work for them. (ongoing strategy)</i></p> <p>1. <i>Increase the use of condoms in the sexually active at-risk population by 5% by providing education on proper use, and information on availability of a sliding scale fee. (ongoing strategy)</i></p> <p>2. Develop and distribute by June 30, 1999 additional educational pamphlets and flyers regarding our STD clinic.</p> <p>3. <i>Provide information regarding all STDs and STD testing for both male and female clients through literature, pamphlets and videos by December 31, 1998. (complete - ongoing strategy)</i></p>

<b>GOAL</b>	<b>OUTCOME</b>	<b>OBJECTIVE</b>	<b>STRATEGIES</b>
<p>5. To protect the community through education leading to improved understanding of health, health threats, and environmental issues.</p>	<p>1. Increased access to health-related information for the general public by January 1, 2000.</p>	<p>1. To increase the number of health education presentations by 50% in area schools, churches, and organizations by December 31, 1999.</p> <p>2. To increase reports and publications that are available to the public by January 1, 2000</p>	<p>1. Prepare a new presentation monthly for presentation to Boys and Gils Clubs, Scouting groups, and church youth groups. <b>(in progress)</b></p> <p>2. Investigate need for prenatal health presentations for low income clients by surveying WIC clients by December 31, 1998. <b>(Doris)</b></p> <p><i>1. Investigate writing a monthly column for local newspapers regarding health issues by December 31, 1999. (complete)</i></p> <p>2. Develop a library of information sheets that will be available to the public by fax. Advertise this feature in papers by December 31, 1999. <b>(in progress)</b></p> <p>3. Increase the information available on the Department's world wide web homepage by December 31, 1999. <b>(in progress)</b></p>
	<p>2. An ongoing, stronger, broader-based environmental education program by January 1, 2000.</p>	<p>1. To create a stronger, broader-based education program by January 1, 2000.</p>	<p>1. Evaluate current program and cost of present environmental education program by December 31, 1998. <b>(in progress)</b></p> <p>2. <i>Collect data through on-site visits of successful state wide education programs by June 30, 1999. (complete)</i></p> <p>3. Identify various mass media (billboards, public service announcements, newspaper ads, radio and electronic media) and make recommendations on how to most effectively use them for ongoing education programs by July 30, 1999. <b>(pending)</b></p> <p>4. Identify potential funding sources by November 30, 1999. <b>(pending)</b></p>

<i><b>GOAL</b></i>	<i><b>OUTCOME</b></i>	<i><b>OBJECTIVE</b></i>	<i><b>STRATEGIES</b></i>
<p>6. To assure that products, services, and facilities directly affecting public health and safety meet or exceed minimum health standards.</p>	<p>1. Increased consumer safety through effective inspections and investigations by December 31, 2001.</p>	<p>1. To inspect all known daycare facilities for compliance with MDOH sanitation requirements at least once annually by December 31, 2001.</p> <p>2. To inspect all food facilities for compliance with County ordinance sanitation requirements by December 31, 2001.</p> <p>3. To inspect public and semi-public swimming pools, hot tubs, and spas for compliance with County ordinance sanitation requirements by May 31, 2001.</p>	<p>1. <i>Develop and maintain a database of new and existing facilities by December 31, 1998. (completed manually)</i></p> <p>2. Implement an inspection/investigation tracking database system to insure timely routine and follow-up actions by December 31, 1999. <b>(in progress)</b></p> <p>3. <i>Closely monitor state contract to ensure that all required elements are complete. (ongoing)</i></p> <p>1. Routinely enforce existing food service establishment ordinance while developing a plan to adopt 1997 FDA Food Code as County ordinance by December 31, 1999.</p> <p>2. Develop budget and personnel plan to incorporate retail food establishment inspection into County ordinance by December 31, 1999.</p> <p>3. Develop budget and personnel plan to incorporate food manufacturing establishment inspection into County ordinance by December 31, 2000.</p> <p>4. Acquire new computer software to accurately track and measure all food facility inspections by June 30, 1999. <b>(On schedule)</b></p> <p>5. Develop and implement a plan for teaching of basic food sanitation class to food establishment employees by June 30, 2000. <b>(in progress; receiving “train the trainer” training in March 1999)</b></p> <p>1. <i>Develop a database of new and existing swimming pools, hot tubs, and spas by December 31, 1998. (complete July 1998 – 33 in unincorporated, nonresidential, 29 countywide-incorporated.)</i></p> <p>2. Research and develop generally recognized health and safety standards for design and operation of swimming pools, hot tubs and spas by December 31, 1999. <b>(in progress)</b></p> <p>3. Develop budget and personnel plan to incorporate swimming pool, hot tub, and spa inspections into County ordinance by December 31, 2000.</p> <p>4. Acquire new computer software to accurately measure all swimming pool, hot tub and spa inspections by May 30, 2001.</p>

<b>GOAL</b>	<b>OUTCOME</b>	<b>OBJECTIVE</b>	<b>STRATEGIES</b>
<p>(Continued)</p> <p>6. To assure that products, services, and facilities directly affecting public health and safety meet or exceed minimum health standards.</p>		<p>4. To inspect public lodging establishments for compliance with MDOH sanitation regulations and/or County ordinance sanitation requirements by June 30, 2001.</p> <p>5. To inspect tattoo and body piercing establishments for compliance with County ordinance sanitation requirements by June 30, 2000.</p>	<p>1. Develop a database of new and existing public lodging facilities by December 31, 1998.</p> <p>2. <i>Research and develop generally recognized health and safety standards and/or MDOH standards for public lodging establishments by December 31, 1999. (complete)</i></p> <p>3. Develop budget and personnel plan to incorporate public lodging establishment inspections into County ordinance by December 31, 2000.</p> <p>4. Acquire new computer software to accurately measure all public lodging establishment inspections by June 30, 2001.</p> <p>1. <i>Develop a database of new and existing tattoo and body piercing establishments by December 31, 1998. (complete)</i></p> <p>2. <i>Research and develop generally recognized health and safety standards for the operation of tattoo and body piercing establishments by June 30, 1999. (complete)</i></p> <p>3. Develop budget and personnel plan to incorporate tattoo and body piercing establishment inspections into County ordinance by December 31, 1998. <b>(in progress)</b></p> <p>4. Acquire new computer software to accurately measure all tattoo and body piercing establishment inspections by June 30, 2000.</p>
<p>7. To assure that human services and humane facilities adequately protect and serve animals and humans alike.</p>	<p>1. An increase from 30% to 40% in the proportion of animals apprehended claimed by and reunited with their owners for 1999.</p>	<p>1. To increase from 25% to 35% the proportion of animals apprehended claimed by December 31, 1998.</p>	<p>1. <i>Purchase new computer equipment to be used in new facility by March 31, 1999. (complete)</i></p> <p>2. Identify an existing system to track and catalog animals in multiple facilities by April 30, 1999. <b>(in progress)</b></p> <p>3. In cooperation with Local Access Cable, increase the broadcasting of lost animals by December 31, 2000.</p> <p>4. <i>Begin regular publicity releases promoting the new facility by March 31, 1999. (complete and ongoing)</i></p> <p>5. <i>Expand facility hours to Saturday mornings by December 31, 1998. (complete)</i></p> <p>6. Give tag awareness leaflet to all patrons of Humane Society facility.</p>

<b>GOAL</b>	<b>OUTCOME</b>	<b>OBJECTIVE</b>	<b>STRATEGIES</b>
<p>(Continued)</p> <p>7. To assure that human services and humane facilities adequately protect and serve animals and humans alike.</p>	<p>2. An increased percentage of unwanted and unclaimed animals adopted by June 30, 1999.</p>	<p>1. To increase adoption of unwanted and unclaimed animals from 18% to 25% by June 30, 1998 and from 25% to 50% by December 31, 1998.</p>	<ol style="list-style-type: none"> <li>1. Identify an existing system to track and catalogue animals in multiple facilities by September 30, 1999.</li> <li>2. Collect and review information and data from other successful adoption programs from around the nation by December 31, 1999. <b>(in progress from NACA)</b></li> <li>3. Create a comprehensive St. Charles County adoption program draft by September 30, 1999.</li> <li>4. Complete final draft of adoption program by March 31, 1999.</li> <li>5. Budget and receive approval to hire a veterinarian technician by August 31, 1999.</li> <li>6. Budget and receive approval to hire 2 additional office staff employees by August 31, 1999.</li> <li>7. Hire a veterinarian technician by September 30, 1999.</li> </ol>
	<p>3. Increased compliance with animal control ordinances.</p>	<ol style="list-style-type: none"> <li>1. Develop public education program on animal ordinances by December 31, 2000.</li> <li>2. Continue to recommend establishment of County Municipal Court System through December 31, 1999.</li> <li>3. Expand operational hours by December 31, 1998. <b>(complete and ongoing)</b></li> </ol>	<ol style="list-style-type: none"> <li>1. Place animal ordinance on Internet site by December 31, 1998. <b>(in progress)</b></li> <li>2. Place animal ordinance on local cable access by December 31, 2000.</li> <li>3. Teach animal safety and control in schools by December 31, 2000. <b>(in progress)</b></li> <li>4. Animal control training as "Abuse Investigator".</li> <li>5. <i>National control training – NACA for national certification (complete – on going)</i></li> <li>6. <i>Add animal control training and national control training for all new animal control officers between 6 to 12 months after hiring. (ongoing)</i></li> <li>7. <i>Develop education program and local events for animal Tag Day beginning March 27, 1999 (complete and ongoing)</i></li> <li>1. Provide information to policy makers on benefits of County Municipal Court System.</li> <li>1. Budget and receive approval to increase animal control officers from 6 to 8 by Fiscal Year 2000.</li> <li>2. <i>Increase road hours from 5 days a week to 6 by December 31, 1998. (complete)</i></li> </ol>

